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## Creating Your nkoda Account

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Initially, you will have to create an individual nkoda account via your Institution by authenticating your email address. Each user will be given a unique, one-time link that has been set up for them.

Using your personal account-creation link, set up your institutional access to nkoda via the following **steps**:

1. Enter your Institutional email and click “Get Started.”
2. Create a username and password for your account or if you have existing credentials, sign in with these.

*It's very important that you do not the Facebook or Google option and you MUST use your School email address. Please note that your password must be at least 6 characters long and contain an uppercase character, a digit, and a non-alphanumeric character.*

3. Click “Next” or “Sign in”; at this point, your account has been created.
4. Download the nkoda app on your device(s); use the relevant App Store links below to download the app:
  - For [Windows 10](#)
  - For [iOS](#)
  - For [Mac OS](#)
  - For [Android](#)
5. Once your download is complete, log in to the app (click “**Log In**”, **not** “Sign up via email”), using your institutional nkoda account (i.e., the credentials you created).
6. Upon logging in to the app, a window asking “Continue as a member of the Chinese University of Hong Kong?” will appear. Click “Yes.”