

# The Chinese University of Hong Kong Library Annual Report 2014/15



香港中文大學圖書館  
The Chinese University of Hong Kong  
Library

# Introduction



With the continued support of the University, 2014/15 again saw the Chinese University of Hong Kong Library striving to improve its support for teaching, learning and research. We are grateful to the University and all our donors for their ongoing support.

## Library Survey 2014

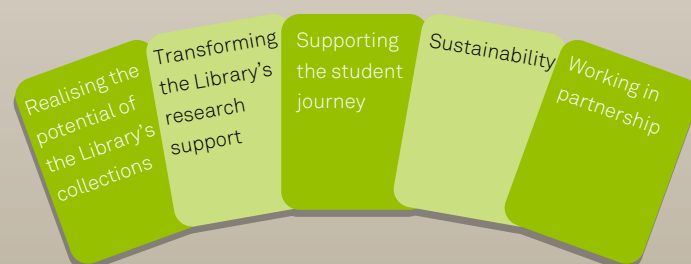
The results of the 2014 LibQUAL+ survey, an international benchmarking survey which the Library ran for the third time in 2014, show we have been having some success.

The survey covers three core dimensions of service quality: affect of service (the helpfulness and competency of staff); information control (access to and provision of collections); and library as place (physical environment). With more than 6,600 responses, the 2014 results were the best ever.

Library as Place received the highest level of satisfaction, a turnaround compared with previous years thanks to the new Library extension and Learning Garden. The results were benchmarked against the USA's Association of Research Libraries peers, and CUHK Library's overall service performance rating was higher than average.



Our work in 2014/15 was again shaped by the Library's strategic plan and its five themes:



# Realising the Potential of the Library's Collections



**Launch of a Collection Development Policy.** For the first time a Library Collection Development Policy has been made available to the CUHK community after consultation with Faculties, Departments and the Library Users Group. The Policy sets out collection selection criteria and long-term retention policies, as well as individual departmental requirements. The majority of departments have selected e-preferred acquisitions for both journals and books.

**Launch of CUHK Electronic Theses & Dissertations.** An open access full-text collection of over 10,000 volumes of CUHK's theses and doctoral dissertations from 1967 was launched in December 2014. The Collection has been very well received by users.



Within 6 months of its launch, there were almost seven million successful requests.



**10.2%**  
increase

Annual eBook usage increased by 10.2% to over 2,700,000 successful book chapter downloads.

## Significant purchases

**Ebooks.** During the year the Library purchased a number of new ebook packages from publishers such as Cambridge University Press, Oxford University Press, Palgrave Macmillan, Project Muse, Royal Chemical Society, Springer, Taylor & Francis.

**Ejournals, Newspapers and Digital Primary Sources.** Archival files for key journal titles were purchased including the American Geophysical Union, the American Institute of Physics, BMJ Journal, back files from de Gruyter, JSTOR's XI and XII Collections, Springer and Wiley.



Chinese Students' Monthly Online

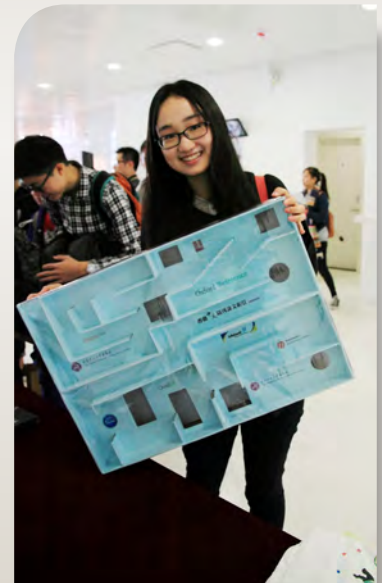


Records of U.S. State Department's Division of Chinese Affairs

**Chinese Studies.** Our Chinese studies collection continued as an area of strategic importance as we purchased digital resources including Chinese Students' Monthly Online, 大清國史人物列傳及史館檔傳包傳稿資料庫, 清代宮中檔奏摺及軍機處檔摺件, Political Relations Between China, the U.S. and Other Countries, 1910-1929, ProQuest's Chinese Historical Newspaper Collection 1832-1953, Records of U.S. State Department's Division of Chinese Affairs (1944-1961), U.S. State Department's Office of the Republic of China Affairs (1951-1978), and Wanfang China Local Gazetteers.

## E-Resources Week

To help promote these new resources the Library held its biennial E-Resources Week in February 2015. Over 1,800 students participated in a variety of fun events.



## Creation of a Special Collections consultation room.

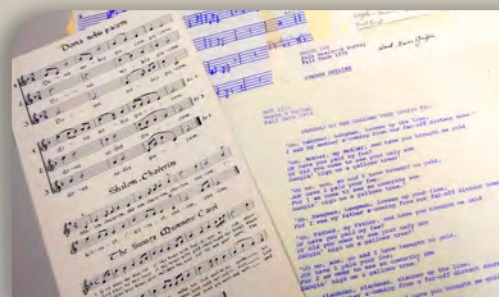
A Special Collections consultation room has been created on the third floor of the University Library to allow for supervised reading of Special Collections material.



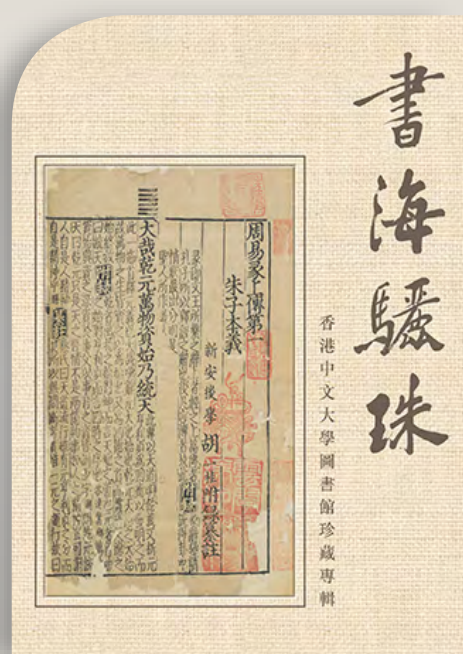
Special Collections consultation room



**Digitisation projects.** The Library was grateful to the University for additional funding to digitise two significant collections, the Pian Chinese Ethnomusicology Collection, and a newly donated collection of traditional Chinese medicine rare books. The projects will be completed in June 2016. New open source digital repository software has been selected to host these and other digitised collections. The software has been customised to support Chinese material.



The Pian Chinese Ethnomusicology Collection



From the Treasure House: Jewels from the Library of The Chinese University of Hong Kong

**Library Publication.** The commemorative volume "From the Treasure House: Jewels from the Library of The Chinese University of Hong Kong" was published to celebrate the University's 50th anniversary, featuring 120 rare items from the Library's collections spanning over 3,500 years.

**CUHK Golden Jubilee Celestial Civilian Scholarship on Hong Kong Literature.** The first two scholarships were awarded to Ms. Chiu Hiu Tung (趙曉彤) and Mr. Cui Wen Dong (崔文東) from the Department of Chinese Language and Literature. We are grateful to our donor for supporting the scholarships.



CUHK Golden Jubilee Celestial Civilian Scholarship on Hong Kong Literature

## Exhibitions A number of exhibitions were held:



"Children's Literature in the Minguo Period (1912-1949) and in Hong Kong"

**"Children's Literature in the Minguo Period (1912-1949) and in Hong Kong" (01 September 2014 -31 January 2015).** The exhibition displayed journals and books published between 1920s and 1960 in China and Hong Kong to showcase Chinese children's literature in a regional context.

**"The Story Teller: Mo Yan" (November 2014 - January 2015),** commemorating the honorary degree awarded to Mo Yan (莫言) by CUHK in 2014.



"The Story Teller: Mo Yan"

**Bei Dao Book Exhibition (May - July 2015).** With material from our Bonnie S. McDougall Bei Dao (北島) Collection we commemorated this world renowned poet, who has received numerous honours and awards for his distinguished works.



Bei Dao Book Exhibition

**"Remembering the Breeze: Hong Kong in the 50s and 60s from the Ng Ho Collection" (March - September 2015)** presented Hong Kong life in the 50s and 60s, including popular literature and daily artefacts collected by this alumnus of United College, academic, screenwriter, executive producer of TV programmes, collector and prolific writer on the history and culture of Hong Kong. We are grateful to Mrs. Ng Wong Kar Wai (吳黃嘉慧), wife of the late Mr. Ng Ho (吳昊), for her support.



"Remembering the Breeze: Hong Kong in the 50s and 60s from the Ng Ho Collection"

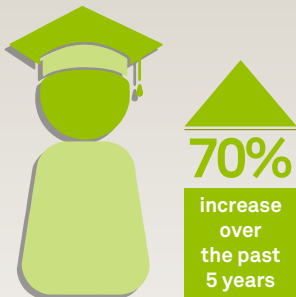




# Transforming the Library's Support for Research



Research Café

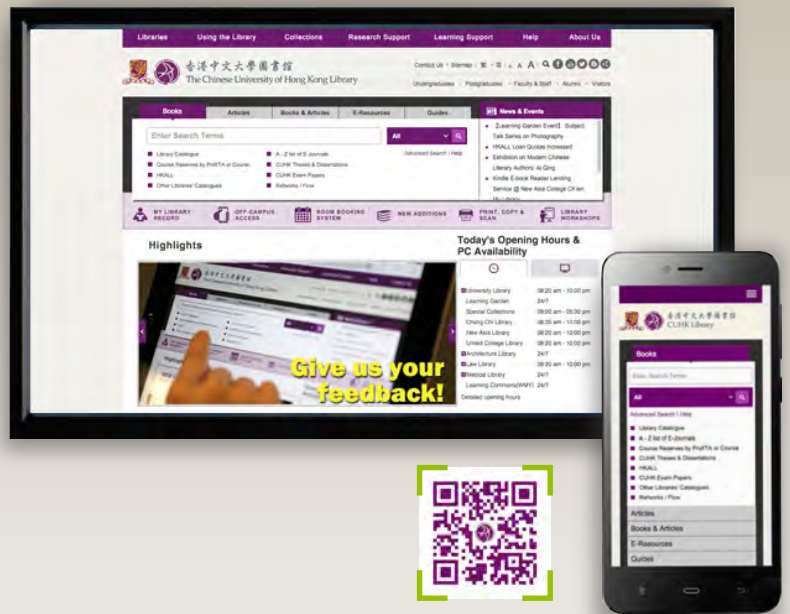


**Postgraduate** use of the Library continued to grow with visits to the Library by postgraduates having increased by 70% over the past five years. To provide opportunities for research students to present their research in a nurturing, interdisciplinary environment three thematic based Research Cafés on Bioinformatics, Alternative Politics in Hong Kong, and Nature and Automation were organized. Our thanks to all involved. We also continued with our popular *How to Publish...* series of talks from prominent publishers.

**Laying the foundations for new research support services.** Library staff restructuring and recruitment took place to create the Research Support and Digital Initiatives team at the end of 2014/15. The Library was successful in obtaining additional funding towards the building of a Digital Scholarship Lab, which will open in Spring 2016. In addition the Library has been an active partner in the AIMS project and has been encouraging and supporting academics to claim their online IDs and publications.



# Supporting the Student Journey



## NEW Library Web Site

A mobile responsive, disability friendly website was launched at the end of the academic year, building on ideas from last year's mobile apps student competition. New features include interactive floor plans and real-time availability of PCs in the libraries. We also introduced LibGuides, online guides to library resources by subject, including a librarian profile box to connect librarians with users, and LibAnswers a virtual reference service with 24/7 FAQ/knowledgebase. Both are proving popular.

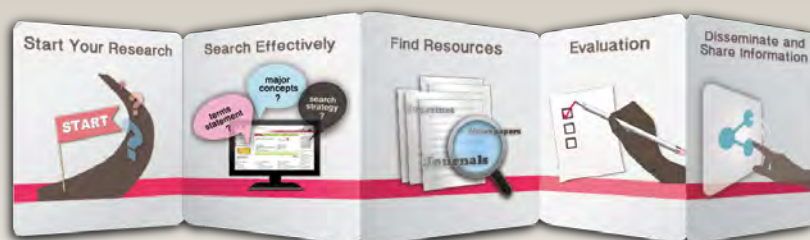
**New Asia College Ch'ien Mu Library Redevelopment.** The refurbishment of New Asia College Ch'ien Mu Library was completed in the summer 2015 with Minor Works funding. The ground floor has become a learning cluster with more than 60 seats. It brings together library services, technology and space design to facilitate individual, collaborative and interactive learning. Full height windows let in natural light and offer a visual connection with the New Asia college's green landscape. Our thanks to the University and the Campus Development Office for supporting this project.

## New Asia College Ch'ien Mu Library Learning Cluster





**Research Smart Online Tutorial.** In addition to face-to-face instruction, a new interactive web-based courseware, Research Smart, was launched to support the diverse ways in which students learn. It covers understanding the research process, how to use digital tools to find information, how to evaluate electronic information sources, as well as creating, collaborating and sharing digital content ethically.



Arts and Life - Dialogue  
between Dr. Gao Xingjian and Prof. Fong Chee Fun

**Learning Activities.** As well as orientations and information skills workshops, the Library's Learning Garden continued to collaborate with faculty, other CUHK units and external organizations to arrange numerous events, attracting around 2,500 people in total. By far the most popular was Arts and Life - Dialogue between Dr. Gao Xingjian (高行健)-2000 Nobel Laureate in Literature and Prof. Fong Chee Fun (方梓勳), co-organised with Office of Arts Administration, with over 800 participants.



Arts and Life - Dialogue  
between Dr. Gao Xingjian and Prof. Fong Chee Fun



Arts and Life - Dialogue between Dr. Gao Xingjian and Prof. Fong Chee Fun

**Ebooks@Kindle** The ebook service Good Reads@Kindle and General Education@ Kindle has proved popular. Loaning Kindles preloaded with relevant titles was piloted at the University Library and extended to Chung Chi Library.





**3D printing in the Learning Garden.** The Learning Garden introduced 3D printing, and organised an exhibition to promote its use. Eight local suppliers as well as the Department of Mechanical and Automation Engineering demonstrated their latest 3D printers. Approximately 330 3D models were printed in 2014/15.



**A Multimedia Zone** with high-performance workstations for graphic design and video editing was set up in the Learning Garden in September 2014.



**Self Service** To facilitate convenient and speedy check-out and return of books, RFID technology has been implemented at New Asia College Ch'ien Mu Library and the Medical Library. Behind the scenes an automated sorter is improving New Asia College Ch'ien Mu Library's efficiency and freeing up staff to offer roving help services.





## Sustainability

**More Space for Books.** Print collection sustainability is important to the Library. To allow for future growth the Fine Arts Collection is now on compact shelves, and for now the Philosophy Collection has been relocated to its own floor in United College Wu Chung Multimedia Library. The American Studies Library Collection has been integrated into the Library's main collection to enhance access.



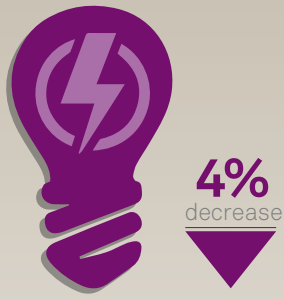
Philosophy Collection in United College Wu Chung Multimedia Library



Certificate of 'Go!' Green Award

**Green Awards.** The Library Extension Project won the Merit Award of the 5th Green Building Award 2014 co-organised by the Hong Kong Green Building Council and the Professional Green Building Council. In addition the Library achieved a CUHK 'GO! Green Award'.





**Energy Saving.** The Library continued to carry out various energy saving measures, meeting the energy saving target set by the University.



**Rooftop Organic Vegetable Garden.** As part of its positive workplace initiative the Library now has a rooftop organic vegetable garden. With a most generous donation from the CC Wu Cultural and Education Foundation, two cohorts of twenty library staff have become gardeners. It has been a great opportunity for staff to learn more about sustainability and work together for a healthier lifestyle.



## Working in Partnership

**JULAC** initiated two significant co-operative projects which the Library has taken up. The first is the move to a shared library system amongst all JULAC libraries which will be tendered in late 2015; the second is a UGC funded project to create shared information literacy courseware amongst all the eight libraries.



**Donations** The Library was pleased to again receive collections of rare books and archives or financial support from our generous donors. Below are some highlighted donations:

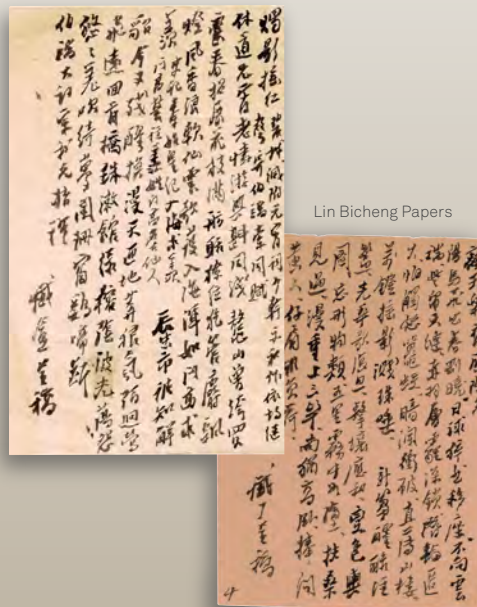


Professor Chong Siu Cheung Chinese Medicine Collection

### **Professor Chong Siu Cheung Chinese Medicine Collection** (莊兆祥教授知足書室藏書) **donated by Professor Y.C. Kong (江潤祥)**

it is the largest donation of Chinese Medicine books ever received by the Library, amongst them are nineteen pre-1795 titles and 117 titles published between 1796 and 1911;

**Lin Bicheng Papers** (林碧城藏香港詩詞、書信、翰墨) include poetry, calligraphy and correspondence from twenty three Guangdong and Hong Kong scholars and artists. Most of the manuscripts are the literary works from 'Jian Society' poets, a society founded by Liao Entao (廖恩燾) and active in Hong Kong in the 1950s.



Lin Bicheng Papers



### **Prof Eric Lye Collection(黎錦超);**

the architectural collection and sketches from this strong supporter of CUHK's School of Architecture, donated by his family and housed in the Architecture Library;

Other notable donations came from

Gu Zhaoshen Papers (古兆申);

Prof. Lo Wai Luen (盧瑋鑾);

Ms. Cantá Pian (卞昭波);

and Ms. Luo Fu (羅孚夫人).

The Library also received a generous donation from the **CC Wu Cultural and Education Foundation** to support staff development programmes. We are most grateful for the far-sighted generosity of the Foundation, and all our benefactors.

Finally I must thank all Library staff and CUHK colleagues for making the achievements outlined in this report possible.

Louise Jones  
University Librarian  
November 2015



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# CUHK Library in Figures 2014-15

## Holdings of CUHK Library

| Category                         | Eastern Languages | Western Languages | Total     |
|----------------------------------|-------------------|-------------------|-----------|
| Print Holdings (volumes)         | 1,205,172         | 1,444,872         | 2,650,044 |
| Current Printed Serials (titles) | 2,934             | 5,919             | 8,853     |
| Electronic Journals              | 33,683            | 99,313            | 132,996   |
| Electronic Books                 | 2,722,671         | 1,331,080         | 4,053,751 |
| Electronic Databases             | 109               | 658               | 767       |

## Library Users

|                          |           |
|--------------------------|-----------|
| Registered Library Users | 60,171    |
| Visits to the Libraries  | 2,538,156 |

## Library Circulation/Usage

|                               |           |
|-------------------------------|-----------|
| Database usage <sup>1</sup>   | 5,821,488 |
| E-Book usage <sup>1</sup>     | 2,732,763 |
| E-journal usage <sup>1</sup>  | 5,765,724 |
| E -A/V usage <sup>1</sup>     | 1,569     |
| Print Book and AV loans usage | 879,075   |

<sup>1</sup> COUNTER compliant usage only. COUNTER is the international standard for counting online usage of electronic resources

## Library Activities

|                                      |       |
|--------------------------------------|-------|
| Library Orientation Sessions         | 85    |
| Participants in Library Orientations | 5,837 |
| Library Workshops                    | 245   |
| Participants in Library Workshops    | 6,278 |

## JULAC Activity

|  |        |
|--|--------|
| CUHK users registering for a JULAC card          | 1,860  |
| JULAC users registered for a CUHK Library card   | 1,086  |
| Loans to CUHK users from other JULAC libraries   | 33,577 |
| CUHK Library loans supplied to other JULAC users | 36,986 |