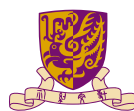# The Chinese University of Hong Kong Library
Annual Report 2015/16

香港中文大學圖書館
The Chinese University of Hong Kong
Library

Introduction

2015/16 has been a productive year for CUHK Library. Our plans for transforming the Library's research support came to fruition with the full establishment of our Research Support and Digital Initiatives (RSDI) team, the opening of the Digital Scholarship Lab and the launch of the new CUHK Digital Repository.

Sustainability has been a theme this year; we have had a bumper crop of activities, ranging from co-hosting an international conference on sustainability for academic libraries, to celebrating the produce from our staff's organic vegetable rooftop garden. Like all good gardeners staff have toiled in the Library in all seasons and all weathers. We must acknowledge their tremendous efforts, along with the support from the CUHK community and donors, which have produced this bountiful harvest of Library activity.

Realising the potential of the Library's collections

Sustainability ◄ ◄ **Working in partnership** ► ► Supporting the student journey

Transforming the Library's research support

Our work has again been informed by our strategy and its five themes: Realising the Potential of the Library's Collections; Transforming the Library's Support for Research; Supporting the Student Journey; Sustainability, and Working in Partnership.

Realising the Potential of the Library's Collections

Launch of New CUHK Digital Repository. A new home for all the digital collections created by the Library, this Digital Repository supports browsing, searching, and retrieval across all digital collections in multiple formats on a single platform, enables open access, and is capable of handling digital objects in perpetuity. The Repository now holds over 700,000 digital objects from new and legacy collections. These include:

- *CUHK Electronic Theses and Dissertations Collection:* contains more than 13,000 volumes of theses and dissertation, many open access;
- *E-Journal Collection:* a platform for CUHK journals. The first journal launched in June 2016 is *Logos & Pneuma: Chinese Journal of Theology;*
- *Daoist Texts Collection:* in partnership with the Centre for Studies of Daoist Culture, 27 Qing Dynasty Daoist texts (60,791 digital objects) from the Library's Special Collections have been digitised;

- *Chinese Medicine Texts Collection:* based on the precious "Professor Chong Siu Cheung Chinese Medicine Collection" that was generously donated to the Library by Professor Kong Yun Cheung, and with funding from the University more than 1,200 volumes have been digitised and are openly available.
- *Rulan Chao Pian Collection:* with generous funding from the University, digitisation of the archive of the late Professor Rulan Chao Pian, renowned for her work on Chinese ethnomusicology, was completed in June 2016. Metadata is in preparation with the aim launching the collection in 2018.

Two becomes one: United College's Oracle Bones. Prof. Zong-kun Li from Academia Sinica carried out important preservation work on United College's oracle bones which are housed in the Library. During the course of his preservation work he discovered that what was previously thought to be two separate fragments is one oracle bone. Prof Li also gave a public workshop in the Library illustrated with examples from United College's collection.

CUHK's first University Archivist. Ms. Sintra Tsang became CUHK's first University Archivist when she joined in December 2015. The mission of the University Archives is to preserve valuable records which document the history and development of the University. It is also responsible for the daily operation of the University Gallery. A University Archives Advisory Committee has been formed to provide guidance on the direction and priorities of the University Archives.

Exhibitions. Exhibitions and related public talks are a key strand in our public engagement work. Exhibitions this year included:

- *The Talent Within: Painting Exhibition of Autistic Teenagers* (16 October 2015 – 31 January 2016). Co-organised with the Department of Psychology, this exhibition showcased the research work of Prof. Agnes Chan, and aimed to cultivate more positive attitudes towards autistic children through their paintings. Two painting classes for autistic children were organised in the Library's Learning Garden.

- *Daoism Outside / Inside: An Exhibition on Daoist Scriptures and Ritual Texts of the Qing Dynasty* (17 March 2016 – 30 July 2016). Co-organised with the Centre for Studies of Daoist Culture, the exhibition displayed the Library's Daoist ritual texts from the Qing Dynasty and highlighted the influence of Daoist tradition on Chinese customs in daily life. Two public exhibition talks about Daoist texts and paintings were offered.
- *The Story of the Making of the Philippines - in Maps and Flags* (8 December 2015 - 31 January 2016). An exhibition in association with the Philippine Consulate of the HKSAR and the CUHK Department of History.
- *Fun with Cantonese* (30 March 2016– 31 May 2016). A book exhibition and three talks were held with CUHK's Research Centre for Cantonese.

CUHK Golden Jubilee Celestial Civilian Scholarship on Hong Kong Literature. This year's scholarship was awarded to a postgraduate student, Ms. Xi Yiyang (席藝洋) for her paper entitled On "Cultural Nostalgia" and "Transcribing Difference" Interactions of Mainland Literati in Hong Kong. We are grateful to our donor for continued support of the scholarship.

Launch of Digital Scholarship Lab. Part of our new digital scholarship service, the Digital Scholarship Lab was generously funded by the University and completed in March 2016. The Lab offers a large-scale data visualisation display wall that up to 12 people/ devices can share. High specification computers with tools to support digital scholarship such as GIS, text mining and data visualisation software are available. The Lab can be configured for teaching or research seminars, and in its first 4 months 19 events were held with a total of 556 attendees.

Preparing for AIMS & CUHK Research Portal

The University generously supported the purchase of Research Portal in October 2015 as the University's public facing institutional repository. The Library worked closely with ORKTS, UPO, ITSC and others to prepare for the launch of AIMS & Research Portal in December 2016, including briefings on AIMS and the benefits of depositing the full-text of research outputs in Research Portal.

Postgraduate Research Poster Exhibition

(11-20 May 2016). This new initiative from RSDI in partnership with the Independent Learning Centre (ILC) helps postgraduate students improve their communication skills with lay people. Sixteen postgraduates from six Faculties competed for a Best Poster Award, presenting their posters and explaining their research to a judging panel, using the skills they had learnt from a series of workshops on poster presentations by ILC. First prize was awarded to Mr. Chun Yeung Lo, from the School of Life Sciences.

Supporting the Student Journey

Self-Service. Roll out of self-service book issue and return, including automated book sorters was completed at the University Library and Chung Chi College Elisabeth Luce Moore Library. Over 1.75million circulating books have been tagged with RFID labels by Library staff, a magnificent achievement. Not only does this mean less queueing for library users, but also books are returned to the shelves more quickly, freeing up library staff time to answer queries and provide help elsewhere in the Library. Included in the project was a redesign of the circulation desk at the University Library to offer users a self-service area, as well as the introduction of self-service holds pickups.

Enhanced Enquiry Service:

- *WhatsApp-a-Librarian* was launched in January 2016. It enables users to connect with the Library using one of the most popular apps in Hong Kong.
- *LibAnswers* was launched in September 2015. Users can search a knowledge base of FAQs to quickly find answers to routine questions or ask the Library via the *LibAnswers* web form.

Online guides:

- *Libguides.* Over 180 online subject guides were created to guide users to relevant resources, many created in partnership with teaching staff. The top three most popular guides were law, Chinese language and literature, and pharmacy.
- *How to...Guides.* ≤ 2 min. "How-to" video clips were launched to help students use essential Library services and facilities, ranging from "How to set up your Library password" to "How to use Google Scholar".

Encouraging student entrepreneurship and innovation. To help promote student entrepreneurship and innovation the Learning Garden worked closely with the Center for Entrepreneurship, the Pi Centre, and the student-led 3D Printing Interest Group to promote design thinking and the use of 3D technologies. The Library enhanced its 3D offering with the purchase of 3D scanners for student use. Highlights of the year included *3D Print Week* in October 2015, and *3D Printer DIY workshops* co-organised with the student group, offering participants hands-on experience in building their own 3D printers.

Gold Award for Web Accessibility. We were delighted that the redesigned Library website was given a gold award in the Hong Kong SAR government's Web Accessibility Recognition Scheme 2016. The website met the criteria to provide better web accessibility features to all users. The new mobile-responsive website was redesigned to be access friendly along with features such as interactive floor plans and real time availability of PCs.

Learning Activities. The Library continued its popular information literacy workshop series. We also collaborated with faculty, other CUHK units and external organisations to arrange numerous talks, workshops, book displays and exhibitions. In the Learning Garden alone 52 events were held, attracting more than 2,600 people. The Learning Garden events focused on whole-person development, with a talk series on 'Value and Authentic Life' as one example.

Sustainability

Sustainable Academic Libraries: now and beyond. AL4 Conference (2-3June 2016). CUHK Library was proud to co-host with HKUST Library the 4th international Academic Librarian Conference, held at HKUST as part of their 25th anniversary celebrations. Over 300 delegates and keynotes from around the world shared ideas, experiences and trends on green library buildings, green IT, green programmes, and sustainable library services and resources.

Support for Staff Training Development. The Library received a generous donation from the CC Wu Cultural and Education Foundation to support staff development. A 36 hour programme of professional and personal development for paraprofessional staff was organised with support from the Personnel Office. The programme ended with an action learning project 'FUN@CUHK Library' designed and implemented by the paraprofessionals. Secondary school students were invited to the Library for one day in June and joined a series of fun activities to introduce them to university libraries; the event was a great success, as was the evaluation of the development programme as a whole.

Energy Saving. The Library continued to further reduce energy, implementing more de-lamping and use of motion sensors. Overall electricity consumption saw a 0.7% reduction in comparison with the previous year, an indication of how challenging this work is.

Waste Management. The Library has been working with the waste paper collection service. During the year Library offices recycled 14,426 kg of waste paper, the equivalent of planting 1,772 trees seedlings or a reduction of 69,245 kg in greenhouse gases.

JULAC Shared Integrated Library System (ILS). CUHK Library actively participated in the tendering and evaluation process for a new Shared ILS which is targeted to go live in summer 2017. The cloud-based system, from Ex Libris, will enable deeper collaboration opportunities among the 8 JULAC libraries and improve our services to users.

JULAC UGC Collaborative Teaching & Learning Project on Information Literacy. JULAC libraries were successful in obtaining funding from the UGC for a three year collaborative Teaching and Learning project. The project aims to enhance Hong Kong students' information literacy.

The five core sub-projects of this project are:

*   Assessment of information educational needs of Hong Kong undergraduate students
*   Piloting a Research Readiness Self-Assessment (RRSA-HK) questionnaire instrument
*   Development of shared online Information Literacy courseware
*   A capacity building programme for librarians from JULAC libraries
*   Course enhancement funds to pilot embedding information literacy training in the curriculum

JULAC Distributed Print Journal Project. CUHK Library participated in the first phase of this project to collaboratively preserve in JULAC libraries a single print copy of journals with a secure electronic version. Journal holding are being compared to identify a complete print run and the remaining print duplicates can be withdrawn. This project is in response to the space challenges across all JULAC libraries and the delays in final approval for the planned shared print repository, JURA.

Donations. The Library is pleased to again receive donations of rare books and archives, and financial support from our generous donors. Below are some highlighted donations:

- *Yam Pak Collection Donation:* The Yam Pak Charitable Foundation has generously donated more than 6,000 items from the renowned Sin Fung Ming Cantonese opera troupe. The collection includes opera stills, transcripts and photos. A donation ceremony was held on 6 June 2016 to show the Library's gratitude to Dr. Pak Suet Sin and the Yam Pak Charitable Foundation.
- Other notable donations came from Mr. Bao Yaoming (鮑耀明), Prof. Lo Wai Luen (盧瑋鑾), Mr. Jiang Zhinan (江之南), Mr. Li Man Kin (李文健，筆名杜漸), Ms. Canta Pian (卞昭波) and Mr. Lee Woon Wah (李援華).

Collaboration with CUHK (SZ). Agreement was reached on a document delivery service and a reader card for CUHK (SZ) members, both funded by CUHK (SZ).

Louise Jones
University Librarian
February 2017

CUHK Library in Figures 2015-16

Holdings of CUHK Library

	Eastern Languages	Western Languages	Total
Print Holdings (volumes)	1,231,844	1,463,266	2,695,110
Current Printed Serials (titles)	2,601	3,529	6,130
Electronic Journals	34,364	107,947	142,311
Electronic Books	2,636,116	1,412,243	4,048,359
Electronic Databases	120	723	843

Library Users

Registered Library Users	61,546
Visits to the Libraries	2,400,185

Library Usage

Database usage *	7,449,029
E-Book usage *	4,042,898
E-journal usage *	4,535,838
E -A/V usage *	6,677
Print Book and AV loans usage	787,581

* COUNTER compliant usage only. COUNTER is the international standard for counting online usage of electronic resources

Library Activities

Library Orientations	108
Participants in Library Orientations	4,204
Library Workshops	238
Participants in Library Workshops	6,085

JULAC Activity

CUHK Users registered for a JULAC card	2,051
JULAC Users registered for a CUHK Library card	1,132
Loans to CUHK users from other JULAC libraries	31,487
CUHK Library loans supplied to other JULAC users	34,818